## **OBJECTIVES**

- 1. To ensure customer satisfaction through:
  - Execution of projects within schedule time & cost,
  - Adhering specifications & conditions of contracts,
  - Customer feedback & ensuring improvement.
- Achieving Turnover Target more than Thousand crores before NPCC completes Golden Jubilee.
- Securing business to maintain work order book position in excess of three times of turnover.
- 4. Realizing old dues maximally and quickly for improving financial position of NPCC.
- Enhancing types, numbers & quality of equipment to achieve construction target.
   Continual improvement of manpower knowledge & skills.
- Continual organizational re-structuring and diversification with focus to Business and Customer.
- Maintaining & improving ISO 9001-2000 base
   Quality Management System in all areas of activity.

(Arbind Kumar)
Chairman & MD
NPCCLtd.